

# What to do after a crash

## Step one

If anyone's injured, call 911.

Move the vehicles off the road if it's safe to do so.

Avoid discussing who's at fault for the crash.

## Step two

Get details.\* Record the following for all the vehicles and drivers involved in the crash:

- driver's name, driver's licence no., province/state and contact info
- licence plate and year, make and model of vehicle
- insurance details if the vehicle isn't from B.C.

\* *You may also need to provide this information to the police.*

## Step three

See if there were any witnesses. Record their names and contact info.

## Step four

Describe the crash scene (if possible take photos or use the diagram on the back):

- What was the time, date and weather conditions?
- What was the location?
- What direction were you both travelling?
- Where was your vehicle and what lane were you using?
- Where was the other vehicle?

## Step five

ICBC Dial-a-Claim staff are here to help you 24/7:

**604-520-8222** in the Lower Mainland

**1-800-910-4222** anywhere in Canada or the U.S.

**Translation services available.**



# Crash scene details

date \_\_\_\_\_ time \_\_\_\_\_ am pm

location \_\_\_\_\_

weather and road conditions \_\_\_\_\_

## Other vehicle(s)

year \_\_\_\_\_ make \_\_\_\_\_ model \_\_\_\_\_

licence plate no. \_\_\_\_\_ driver's licence no. \_\_\_\_\_

driver's name \_\_\_\_\_ telephone \_\_\_\_\_

other insurance company and policy no. (if not ICBC) \_\_\_\_\_

## Witness info

name \_\_\_\_\_ telephone \_\_\_\_\_

name \_\_\_\_\_ telephone \_\_\_\_\_

